



# COMPANY PROFILE



ACHIEVING TOTAL CUSTOMER SATISFACTION THROUGH ERROR-FREE SERVICES

# Overview

Creative Packers and movers are one of the leading relocation companies, with the help of their expert employees and well-established infrastructure. We offer services at the client's door including packing and moving of items as office equipment, machinery, household items, etc. With the sole aim of achieving total customer satisfaction, our company is known as experts in the packing and moving services. One of the reasons is our modern warehousing facilities that provide efficient services while protecting the client's intricate items that are at risk of damage. With zero accidents and property damage in the last decade, we are ranked as a specialized top packing and moving company. Our services also extend to the loading and unloading of industrial goods, factory machines, and home accessories, etc. with the expertise to prevent any accident. The ultimate care and protection of the client's property is our key to provide hassle-free and convenient packing and moving services.

Our company thrives to achieve the client's trust and total customer satisfaction. Our company's innovative designs, safety protocols, employee training, modern packing technologies, and a sense of responsibility to enhance client's care is the best motivator in total customer satisfaction. In India, Creative Packers and Movers are experts in their fields in providing services that include domestic Packing of products, shifting vehicles, relocation of office products as machinery and furniture, loading and unloading of heavy and delicate items, and Industrial Packaging as the movement of high-duty machinery. The success of Creative Packers and movers in India is due to their effectiveness in delivering products accurately and timely, extreme care of client's products, and flexibility in our moving services



Creative Packers and Movers have gained expertise in their field owing to their commitment to achieving corporate excellence. Our aim is to not perform our packing and moving services but to provide customers 100% satisfaction and unique experience through dedication and commitment to work, teamwork to ensure timely services, and a sense of care and responsibility towards the client. Our company is focused on advancing our technology to further enhance the customer experience. We believe the amalgamation of technology in our services will enable us to provide the highest quality and error-free packaging and moving.

Behind the national and perceived International success of Creative Packers and Movers is the team's positive and developing work culture, where the employees are motivated to believe "Better than yesterday". We believe a company can only become a market leader through their right attitude towards completing their job responsibilities. We believe people can out-run themselves through the continuous struggle of being better than they were yesterday. We are in the pursuit of delighting our customers through setting trends in Indian packing and moving services.

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# OUR COMPANY

## *Vision Statement*

**"Not only a moving service, helps people move with happiness."**

## *Our Values*

- **Deliver with passion**
- **Integrity**
- **Responsibility towards clients**
- **Teamwork**
- **Safety**

## *Strengths*

**Our company is skilled in providing services for the packing and movement of clients relocating, might it be from homes and offices. We provide transportation from door-to-door with loading and unloading services to offer a complete package to our customers. Importantly, our company is customer-oriented that ensures our clients are satisfied with our performance.**

## *Our company's core strengths are listed as*

- **Excellence maintenance services**
- **Transport Solutions to meet the customer needs**
- **Error-free packing services**
- **Cost-effective packing, loading, and unloading services**
- **Customer-oriented to offer personalized experiences**

## *Our Network*

**Our company is skilled with zero accidents and property damage in the last decade; we are ranked as a specialized top packing and moving company. Our services also extend to the loading and unloading of industrial goods, factory machines, and home accessories with the expertise to prevent any accident. We believe people can out-run themselves through the struggle of being better than they were yesterday.**

# OUR SERVICES AND SOLUTIONS

## *OUR PEOPLE*

We are a team of over 30 individuals, who have achieved national recognition and recommendation based on the commitment and dedication of our employees. We believe our company will further develop roots in the International market through our key resource: people. Our team is focused on achieving customer delight through flexible programs. To impart vital skills to the employees and hone their core competencies, extensive staff training and development programs are conducted. Lastly, the combination of human resource performance appraisal programs, ensures the team is dedicated and diligent towards providing a unique customer experience.

## *INFRASTRUCTURE*

Creative Packers and Movers have established their office in Karnataka, India from where they manage and control their services. Although the teams are spread in different areas, the Head office manages and coordinates all the teams to ensure timely and cost-effective services can be provided to the clients. Head office monitors the company's financial information as the performance and direct growth.

## *SERVICES*

- Household Goods Shifting Office Relocation
- Car and Bike Transportation Transition Insurance
- Warehousing Service
- Local, Intercity and International Relocation

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This helps to analyze the company's financial position as compared to the rivals to devise marketing campaigns that will retain the company's competitive advantage. Even the other offices of the company are well-established and furnished with appropriate machinery to ensure there is no compromise on the customer's satisfaction. Our equipment and infrastructure are characterized and well-established, highly safe, and technologically advanced.

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